At Wünder, we design and craft outdoor furniture built to last. We stand behind the quality of our materials and workmanship. This limited warranty covers defects in materials and manufacturing under normal residential use and subject to proper care.
This warranty is non-transferable and applies solely to the original purchaser of the product.

Coverage Period	Materials Covered	Scope of Warranty
5 Years	**Metal Work & Powder Coating**	Covers structural integrity of galvanized steel and aluminum frames, as well as significant peeling, blistering, or cracking of the powder-coated finish.
3 Years	**Sunbrella® Fabrics & Cushions**	Covers excessive fading, degradation, and manufacturing defects of the fabric and cushion inserts under normal outdoor exposure.
2 Years	**Wooden Components**	Covers structural defects in the wood. *Note: Natural hairline cracks and splits under 4mm are considered normal behavior ('living') of outdoor wood and are excluded.*

The "Appropriate Care" Principle
This warranty is only valid if the products have been handled with appropriate care. Outdoor furniture is exposed to the elements and requires regular maintenance to preserve its quality and lifespan.

This warranty does not cover damage resulting from:

- Lack of regular cleaning and maintenance as prescribed in our care instructions.
- The use of abrasive, aggressive, or chemical cleaning agents.
- Normal wear and tear, scratches, dents, or accidental damage caused by the user.
- Extreme weather events, natural disasters, or exposure to highly corrosive environments (e.g., direct sea spray without regular rinsing).
- Unauthorized modifications or repairs.

How to Claim Warranty
To submit a warranty claim, please contact your point of purchase or reach out to us directly with your original proof of purchase, a description of the issue, and clear photographs of the defect. Wünder will, at its discretion, repair or replace the defective component or product.

GET IN TOUCH

Questions, comments or suggestions
regarding our products or our website?
Feel free to get in touch with us!

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